



Tell Us Now! Version 2.0 – Spanish Language Service Request Application

App Description:

With the app “Tell Us Now!” residents can report nonemergency problems to the departments within the Land Use & Environment Group. You can report issues countywide related to pricing and scales (e.g. gas pumps, grocery stores), air quality (region wide), and code compliance (e.g. graffiti, abandoned vehicles) within the unincorporated area. The public can also report any road related issues such as potholes, signals, signs, and street lights. The public can simply download the app, fill out the information form, and submit their request to the County for resolution. The app is tightly integrated with LUEG’s permitting system which enables the request to go directly into the system reducing time and errors. The app enables the requestor to track the progress of a complaint to resolution.

Availability: Google Play and Apple iTunes



What types of issues can you report?

- **Agriculture, Weights & Measures** – Gas Pump, Price Verification, & Commercial Scale (regional reporting)
- **Air Pollution Control District** – Asbestos, Dust, Illegal Burn, Odor, Smoke, Unpermitted Operations (regional reporting)
- **Planning and Development Services** – Waste (trash, junk), Graffiti, Inoperable Vehicle(s), Illegal Construction, Illegal Grading (Unincorporated communities reporting only)
- **Public Works** – street lights, potholes, signs, signals
- **Environmental Health** - green pools, dead birds or mosquito breeding problems

App Screenshots:

