

# The Toll Roads® of Orange County



## STICKER TRANSPONDERS: BIGGER ISN'T ALWAYS BETTER



The Toll Roads have begun sending new small, durable and free sticker transponders to FasTrak® accountholders. The transparent, bandage-size transponder adheres to the inside of your windshield to collect tolls.

### I Received My Sticker Transponder. Now What?

#### ADHERE THE STICKER TRANSPONDER TO YOUR WINDSHIELD

Follow the mounting instructions on the sticker packaging and on our website [TheTollRoads.com/sticker](http://TheTollRoads.com/sticker).



#### DON'T ADJUST THE STICKER TRANSPONDER

Moving or adjusting it once adhered will cause it to break and become unusable. If this happens, you can get a replacement online or via The Toll Roads app.

#### WHAT DO I DO WITH MY OLD TRANSPONDER?

If you have an old standard FasTrak transponder, you can dispose of it the way you would a battery.



#### METALIZED WINDSHIELDS & MOTORCYCLES

If you have a motorcycle or vehicle with a metalized windshield listed on your account, contact The Toll Roads' Customer Service Call Center for information on the transponder best suited for your needs.

## CARPOOL DISCOUNTS

If you carpool on designated express lanes throughout California, keep using your switchable FasTrak transponder(s) to be eligible for carpool discounts. For more information on carpooling with FasTrak, visit [TheTollRoads.com/California](http://TheTollRoads.com/California).

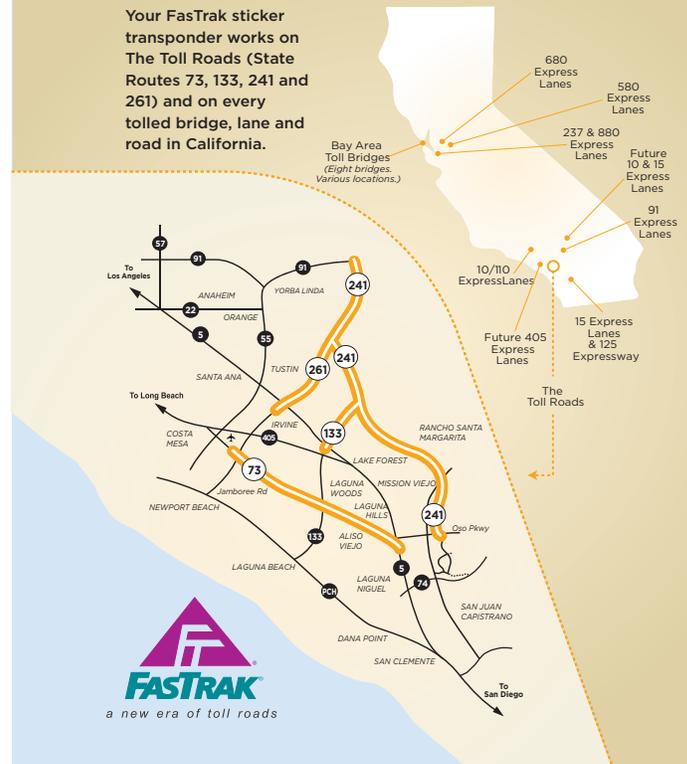
Starting July 1, The Toll Roads are **eliminating the monthly account maintenance fee** — a potential savings of nearly **\$25 a year**.

Visit [TheTollRoads.com/sticker](http://TheTollRoads.com/sticker) to learn more or sign up for an account.



## FasTrak in California

Your FasTrak sticker transponder works on The Toll Roads (State Routes 73, 133, 241 and 261) and on every tolled bridge, lane and road in California.



## DRIVE AND PAY YOUR WAY



#### AUTOMATICALLY

Frequent driver? Pay tolls automatically from a pre-established, prepaid account that can be replenished using credit card, cash or check. Prepaid accountholders are eligible for discounted toll rates at all tolling points on The Toll Roads.



#### PAY-AS-YOU-GO

Prefer to pay-as-you-go? Have tolls **charged** individually to a credit card at the end of the day.



#### ONLINE

If you are an infrequent driver of The Toll Roads, or are visiting Orange County, you can pay online using the **Pay Toll Now** function on [TheTollRoads.com](http://TheTollRoads.com) or on our app (available on Google Play and the App Store).

## **Can I Move The FasTrak Sticker Transponder From Car To Car?**

No. The sticker must be adhered to the inside of the windshield and cannot be moved or adjusted or it will break and become unusable. You will be able to order additional sticker transponders for each vehicle that you have on your account.

## **Can I Still Use My Switchable, Hardcase Transponder For Carpool Discounts On Other FasTrak Bridges, Lanes And Roads?**

Yes. Keep your switchable FasTrak transponder(s) to be eligible for carpool discounts on designated express lanes throughout California. You can have, both, your sticker transponder and switchable transponder mounted to your windshield at the same time. The switchable transponder becomes the default transponder and the appropriate toll will be collected based on the settings on the switchable transponder. For information on carpooling with FasTrak, visit: [TheTollRoads.com/Accounts/FasTrak/California](https://www.thetollroads.com/Accounts/FasTrak/California).

## **Do Motorcycles Use Sticker Transponders?**

If you have a motorcycle listed on your account, you can request a motorcycle sticker transponder by calling our Customer Service Call Center at 949-727-4800.

## **Do Sticker Transponders Work On Metalized Windshields?**

If you have a vehicle with a metalized windshield listed on your account, you can request an external headlamp sticker transponder by logging into your account at [TheTollRoads.com](https://www.thetollroads.com). Once logged in, select "Transponders" and "Request" a headlamp sticker. You can also request one by calling our Customer Service Call Center at 949-727-4800.

## **How Do I Pay Tolls If I Am Driving A Rental/Loaner Vehicle?**

Do not put a sticker transponder in a rental/loaner vehicle. Instead, temporarily add the rental/loaner vehicle's license plate to your account. License plate recognition will collect the toll(s) via your account using the payment method of your choice.

You can also pay tolls incurred by a rental/loaner vehicle at [TheTollRoads.com](https://www.thetollroads.com), The Toll Roads free app or through your rental company. To learn more, visit [thetollroads.com/help/rentals](https://www.thetollroads.com/help/rentals)

## **If I Have A Sticker And A Hardcase Transponder, Will I Be Charged Two Times?**

No, only one transponder will be charged, even if you have both a sticker and a hardcase transponder in the vehicle.

## **What Do I Do With My Hardcase Transponder?**

Keep your switchable FasTrak transponder(s) to be eligible for carpool discounts on designated express lanes throughout California. You can have, both, your sticker transponder and switchable transponder mounted to your windshield at the same time. The switchable transponder becomes the default transponder and the appropriate toll will be collected based on the settings on the switchable transponder. For information on carpooling with FasTrak, visit: [TheTollRoads.com/Accounts/FasTrak/California](https://www.thetollroads.com/Accounts/FasTrak/California).

If you have an old standard FasTrak transponder (with no small black switch), you can choose to dispose of it the way you would a battery or other hazardous household waste. For more information: [CalRecycle.ca.gov/ReduceWaste/Batteries](https://www.calrecycle.ca.gov/ReduceWaste/Batteries).

## **When Will I Receive My New Sticker Transponder?**

We will begin distributing FasTrak sticker transponders to new and existing accountholders, at no charge, in June 2019.

## **Which Toll Roads Can I Use With The Sticker Transponder?**

A FasTrak sticker transponder can be used to pay tolls electronically on every tolled bridge, lane and road in California.

## **Will The Sticker Transponder Beep?**

No, sticker transponders do not beep when passing through a tolling location. New tolling technology means beeping transponders are a thing of the past. If, for some reason, a toll isn't collected based on a reading of a transponder, the toll is collected using a photograph of the vehicle's license plates. So, make sure the vehicle information listed on your account is up-to-date.